

Working Together to Get Product to Market

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Tips to "BE RAIL SMART"

- •Stop a safe distance from tracks and crossings.
- •Look both ways to ensure trains are not approaching.
- •Listen for approaching trains.

How can you help?

- •Say something! Save the CN Police phone number and call if you witness any unsafe situation near the railroad: 1-800-465-9239.
- •Act as a role model around trains and tracks.
- •Share <u>rail safety tips</u> with your family, friends, colleagues and community.
- •If you live in a CN-served community email <u>CN Safety</u> to organize a safety presentation in your local school.







CN is a world-class transportation leader and trade-enabler. Essential to the economy, to the customers, and to the communities it serves, CN safely transports more than 300 million tons of natural resources, manufactured products and finished goods throughout North America every year

CN is committed to creating value for customers and shareholders by deepening customer engagement, leveraging the strength of our franchise and delivering operational and service excellence



2022 HIGHLIGHTS (1)

23,900+

employees (at end of year)

\$109B

market capitalization

18,600

route miles

5.7M

carloads

\$17.1B

totalrevenues

\$50.7B

totalassets

\$2.75B

capital investments

⁽¹⁾ Data is as at or for the year ending December 31, 2022, unless otherwise indicated.

⁽²⁾ This non-GAAP measure does not have any standardized meaning prescribed by GAAP and therefore may not be comparable to similar measures presented by other companies. See the section entitled "Free cash flow" in the Q4 2022 Quarterly Review filed on January 24th, 2023, which are incorporated by reference herein, for an explanation of this non-GAAP measure

Our Operating Model

RUN A SCHEDULED OPERATION

> SELL INTO THAT SCHEDULE

WORK WITH
OUR
CUSTOMERS
& ALIGN ON
FORECASTS &
CAPACITY

BUILD LONG TERM SUSTAINABLE BUSINESS TOGETHER

VELOCITY

CAPACITY

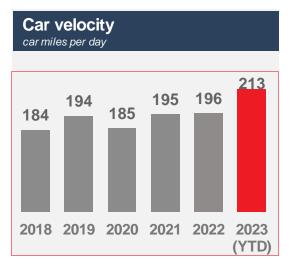


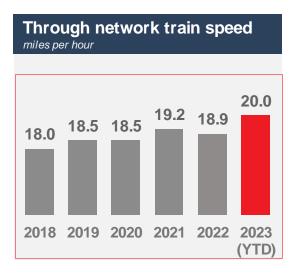
RELIABILITY



State of the Network: Operating and service metrics





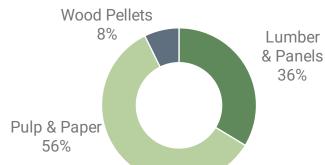


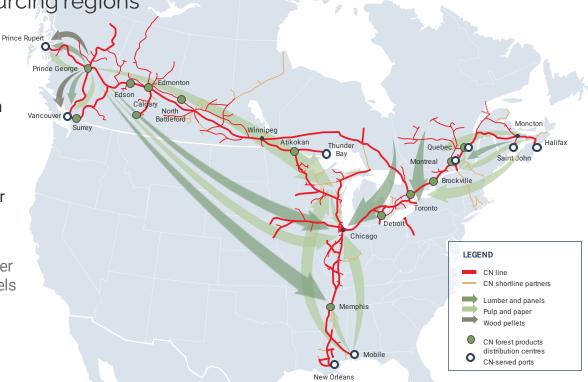


Forest products

CN Network serves key fiber sourcing regions

- Largest North American forest products railcar fleet: 10,000+ centerbeams and 10,000+ boxcars
- Driven by new housing, repair and renovation
- Packaging demand backed by growing internet sales and general deliveries
- Continued expansion of Canadian wood pellet franchise for overseas industrial power generation





Annual Wood Pellet Growth Rate of 10% since 2005.



Delivering safely and responsibly

Our safety management system mitigates risk through people, process, technology and investment



People

Investing in training and embedding a culture of safety

Recognition program to reward employees who have shown initiative in safety practices



Process

Risk assessment and mitigation, audits, safety analysis



Technology

Employing a wide range of inspection and detection technologies



Investment

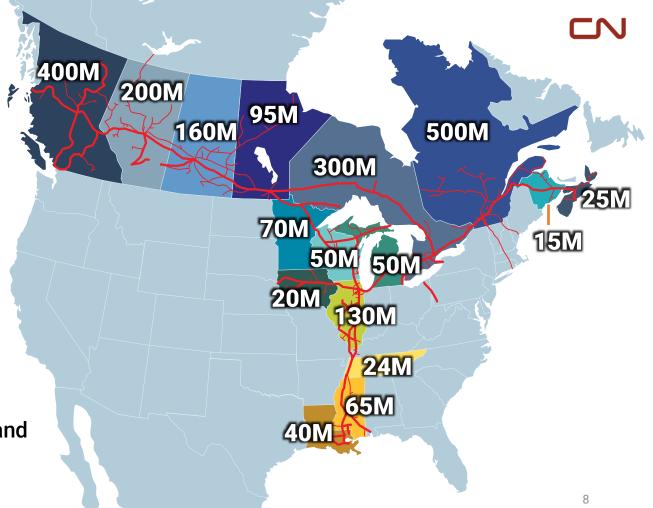
Investing for a safe and efficient network

2022 Capital Investments

16% of total revenues

C\$27B in capital investments in the last 10 years

Investing for a strong network to enable safe and reliable supply chains.



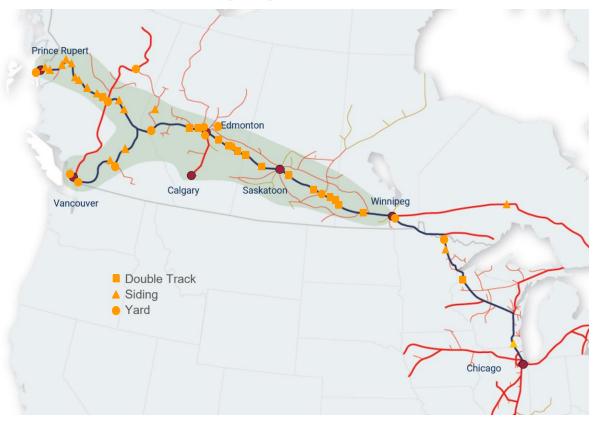


Investing in infrastructure and equipment to

support growth

 Siding projects enhance Prince Rupert corridor capacity

- Double track projects improve network capacity and fluidity
- Continuously adapting fleet needs to accommodate expected demand
- Nearly 300 locomotives added since 2019 to increase capacity and upgrade the fleet



20+ siding projects and 150+ miles of double track since 2016.



Increasing network productivity

Addressing bottlenecks

Supporting road and rail infrastructure investment - over \$350M jointly funded by CN, PRPA, and Government of Canada

2022 – 4 New Sidings Put Into Services

- □ 2 − 12,500 ft (BC North)
- □ 1 − 16,400 ft (BC North)
- □ 1 16,100 ft (BC South)

Rail investments (over \$400M) jointly funded by CN, Port Metro Vancouver, and Government of Canada

- ☐ 4.3 km extension of double track (2021)
- ☐ Improving rail access to North Shore
 - 5.8 km staging track, tunnel ventilation improvements (2021)
 - Grade separation (2024)
 - 5.6 km double track (2021)



Training the next generation of railroaders

\$60M

investment in CN Campus centers in Winnipeg, MB and Homewood, IL 17,000+

employees have completed rail courses at both campuses

Coaching, mentoring, monitoring

that extends into the field

200

customers have completed training in 2019 at both facilities through our **Partnership Program** and training sessions will resume in the fall of 2023



Embracing technology

Our next strategic driver of value

Improving safety, creating capacity, reducing costs and driving service reliability



Autonomous Track Inspection Program



Automated Inspection Portals



Handheld Technology for Conductors



Enterprise Automation



Handheld Technology for Car Mechanics



Cloud Transformation Program (Google Cloud Partnership)



Delivering Responsibly

CN's approach to a more sustainable future

Delivering Responsibly is at the heart of how CN is building for a sustainable future. At CN, our objective is to be the safest and most carbon-efficient, operationally effective, and customer-centric railroad in North America.

Five principles of Delivering Responsibly to anchor our sustainability commitment:

Environment

Conduct our operations in a manner that seeks to minimize the impact on the environment, while providing cleaner, more sustainable transportation services to our customers

Safety

Be the safest railroad in North America by establishing an uncompromising safety culture and implementing a management system designed to minimize risk and drive continuous improvement

People

Provide a safe, supportive and diverse work environment where our employees can grow to their full potential and be recognized for their contributions to our success

Community

Build safer, stronger communities by investing in community development, creating positive socio-economic benefits and ensuring open lines of communication

Governance

Continuously improve our culture of integrity and ethical business, building trust and confidence with all our stakeholders

Our approach to sustainability is also aligned with SDGs*. In 2022, CN joined the United Nations Global Compact, committing to making its principles a key part of our strategy, culture and day-to-day operations.

* United Nations Sustainable Development Goals

